

# Sample Dry Green Maintenance Program

**Dry Green Carpet Cleaning**  
"A green office is a healthy office"

**Duration:** Thursday, September 05, 2008 - September 05, 2009

**Business Name:** Sample Business Name

**Location:** Sample Address, East Lansing, MI

**Contact Name:** Sample Contact

**Contact Phone:** 555.555.5555

**Contact Email:** [sample@drygreenc.com](mailto:sample@drygreenc.com)

**Cost per Appointment:** \_\_\_\_\_

517.388.4318

517.388.0440

East Lansing, MI

[drygreenc@gmail.com](mailto:drygreenc@gmail.com)

[clientmanagement@drygreenc.com](mailto:clientmanagement@drygreenc.com)

[www.drygreenc.com](http://www.drygreenc.com)

## Program Details:

- Client is expected to schedule quarterly appointments through duration of contract to ensure quality of appearance
- Appointment must be scheduled a minimum of 3 business days prior to desired time
- Routine maintenance will be performed by a Dry Green Supervisor & Carpet Technician to sections designated by client
- Dry Green Supervisor will note texture, length, estimated age, and firmness of carpet along with high traffic and damaged areas for Dry Green Client Management through duration of the appointment[s] for future reference
- Sections designated for maintenance by client must be approved for quality of cleaning by member of clients staff (preferably contact) to ensure customer satisfaction
- Any questions, concerns, or comments following service may be brought to the attention of Dry Green Client Management for resolution [[clientmanagement@drygreenc.com](mailto:clientmanagement@drygreenc.com)]

## Payment & Penalty Terms:

- Client is expected to pay \$.12/sq. ft. for all sections [Promotional prices will be adjusted on invoice]
- Payment is due within 5 business days prior to appointment [online payment] or immediately after service is rendered [cash or check].
- Failure to make payment within allotted time will result in \$5 late fee for each day payment is missed after appointment. Disposal of late fee may be avoided with proper notification to Dry Green.
- Client is subject to \$50 short notice cancellation fee if client cancels within 24 hours of appointment.

*If terms are agreed upon by party then please sign below:*

Contact(s)

Date

\_\_\_\_\_  
\_\_\_\_\_

**Contact Dry Green Client Management today to setup your own maintenance program [517-388-0440]**



Friday, September 05, 2008