

Sample Dry Green Maintenance Program

Dry Green Carpet Cleaning
"A green home is a healthy home"

Duration: Thursday, September 05, 2008 - September 05, 2009

Location: Sample Address, East Lansing, MI

Contact Name: Sample Contact

Contact Phone: 555.555.5555

Contact Email: sample@drygreenc.com

Cost per Appointment: _____

517.388.4318

517.388.0440

East Lansing, MI

drygreenc@gmail.com

clientmanagement@drygreenc.com

www.drygreenc.com

Program Details:

- Client is expected to schedule quarterly appointments through duration of contract to ensure quality of appearance
- Appointment must be scheduled a minimum of 3 business days prior to desired time
- Routine maintenance will be performed by a Dry Green Supervisor & Carpet Technician to sections designated by client
- Dry Green Supervisor will note texture, length, estimated age, and firmness of carpet along with high traffic and damaged areas for Dry Green Client Management through duration of the appointment[s] for future reference
- Sections designated for maintenance by client must be approved for quality of cleaning by member of clients home (preferably contact) to ensure customer satisfaction
- Any questions, concerns, or comments following service may be brought to the attention of Dry Green Client Management for resolution [clientmanagement@drygreenc.com]

Payment & Penalty Terms:

- Client is expected to pay \$.12/sq. ft. for all sections [Promotional prices will be adjusted on invoice]
- Payment is due within 5 business days prior to appointment [online payment] or immediately after service is rendered [cash or check].
- Failure to make payment within allotted time will result in \$5 late fee for each day payment is missed after appointment. Disposal of late fee may be avoided with proper notification to Dry Green.
- Client is subject to \$50 short notice cancellation fee if client cancels within 24 hours of appointment.

If terms are agreed upon by party then please sign below:

Contact(s)

Date

Contact Dry Green Client Management today to setup your own maintenance program [517-388-0440]



Friday, September 05, 2008